



Edmund Liem, DDS
Arshad Pirani, BSc, DMD
Roger Cheung, DMD

Vancouver TMJ & Sleep Therapy Centre

- ◆ Craniofacial Pain
- ◆ TMD
- ◆ Obstructive Sleep Apnea

Edmund Liem, DDS

Diplomate ABCP
Diplomate ABCDSM- Craniofacial
Dental Sleep Medicine
Diplomate IBO
Diplomate AAPM
Diplomate CAPM
Distinguished Fellow AACP
Fellow ICCMO
Fellow IAO

Arshad Pirani, BSc., DMD

Diplomate ABCDSM- Craniofacial
Dental Sleep Medicine
Diplomate ABFD
Diplomate ABFE
Diplomate ABFM
Diplomate ACSDD
Board Eligible IAO
Distinguished Fellow AACP

Roger Cheung, DMD

Diplomate ABCDSM-Craniofacial
Dental Sleep Medicine
Diplomate ACSDD
Distinguished Fellow AACP

Phone (604) 566-9983
Fax (604) 566-9903
www.TMJ-Sleep.ca

307- 4603 Kingsway
Burnaby, BC
V5H 4M4

June 1, 2020

Dear valued patients,

We hope you are well and safe in these unsettling times. On March 23rd, the Provincial Health Authority and the BC College of Dental Surgeons has declared a state of emergency due to the Covid-19 pandemic and that implies all dental offices that they only can see specific dental emergencies under enhanced PPE protocol.

Since that time, we have changed our operation to tele-dentistry only and we have contacted patients who are in the middle of active treatment or needed some advice.

The Provincial Health Authority, the BC College of Dental Surgeons have lifted the state of emergency and published in cooperation with Work Safe BC new guidelines on the safe care of patients, staff and doctors. We will be going above and beyond these guidelines to provide an enhanced safety regimen to keep both you and our staff at the lowest risk possible.

Our appointments will be slightly extended due to room and PPE changeover and social distancing will be in place in the reception area and all seating in the front of the office will be limited. There will be additional screening questions prior to your appointments as well as infrared thermometers upon entry to the office. Our receptionist will likely be wearing a mask at the front desk in addition to a plexiglass barrier that is common in stores these days. Visa pin pads will be wiped with our medical grade wipes and sprays between every usage. Payments can also be done via the phone; statements will be emailed to reduce direct interaction.

We sincerely appreciate your patience; Your emergencies will be prioritized, and we will do our best to take care of you upon our return in the manner that you have come to expect from us.

We look forward to seeing you soon and resuming to care for your dental needs.

With warm regards,
Drs. Cheung, Liem, & Pirani